September 27, 2004

Ms. Lisa Thorne Vice President, Regulatory Verizon New Hampshire 900 Elm Street, Suite 1927 Manchester, NH 03101-2008

Re: DT 04-154, Verizon New Hampshire

Special Contract with Insight Technology, Inc.

Dear Ms. Thorne:

On September 2, 2004, Verizon New Hampshire (Verizon) filed with the New Hampshire Public Utilities Commission (Commission), in accordance with New Hampshire RSA 378:18(b), a special contract with Insight Technology Inc. In support of the filing, Verizon submitted records and information, including contract terms and conditions, that are subject to confidential treatment pursuant to RSA 378:43.

Staff has reviewed the documentation filed in support of the special contract and recommended approval. According to Staff, the customer has access to alternative providers and the filing has met the price floor requirements as specified in Order No. 23,357 and No. 23,493 (Docket DT 99-018).

For administrative efficiency, the Commission will not issue an order suspending, rejecting, or approving the proposed special contract. Accordingly, pursuant to RSA 378:18-b, II (b) and N.H. Admin. Rules, Puc 1606.03, the proposed contract between Verizon and Insight Technology, Inc. is effective as of October 2, 2004.

Very truly yours,

Debra A. Howland Executive Director and Secretary